5 Steps to Implementing a Health & Safety Management System

1) Education and planning

Objective: To determine the rationale for implementation

- Determine the objectives and targets for registration
- Obtain knowledge about the standard
- Establish costs
- Approve or reject investment decision
- Raise awareness
- Undertake gap analysis
- Prepare project plan

Typical timescale:

2-4 weeks

2) Management system development

Objective: To develop the system

Strategic

- Determine how external events could impact company wellbeing (Context in ISO speak)
- Determine strategic direction, objectives and targets for the company

- Assess & document what could go wrong and what could be done better at the strategic / business planning level (risk and opportunity in ISO speak)
- Assess & document the health & safety needs and expectations of anyone with a stake in your business e.g. the public, customers, suppliers, staff (interested parties in ISO speak)

Operational & support

- Determine and document the core activities undertaken and any associated risk and method statements (RAMS)
- Determine and document the support activities undertaken, for instance; purchasing, supplier assessment, managing staff etc
- Establish KPI's where relevant for each of the above processes
- Assess and document what could go wrong and what could be done better (risk and opportunity) at the operational level

Improvement

 From the risk and opportunities identified, develop and prioritise improvement plan resulting from the risks and opportunities Develop and document a process for capturing problems and issues that cause concern (nonconformance and corrective action in standard speak)

Scope and policy

- Determine the scope of the system, what is and is not included
- Agree and publish the health and safety policy

Typical timescale:

20-30 weeks

3) Management system implementation

Objective: To implement and test the system

- Train staff ensure they are aware of the company objectives, policies, systems, processes & RAMS
- Train internal auditors
- Conduct internal audits a check to ensure the processes and procedures are effective and efficient (if they're not effective there's not much point in them being efficient!)

- Conduct management review
 a formal review of all systems and process
- Review certification bodies and obtain, submit and accept application document

Typical timescale:

4-6 weeks

4) Management system assessment

Objective: To obtain certification

- Stage one the certification agency undertakes an onsite review of the system to ensure all aspects of the standard has been covered
- Stage two knowing all the issues in the standard have been addressed the certification agency assesses the system against the company practices
- The outcome for most companies is "recommended for registration"
- Celebrate!

Typical timescale:

6-8 weeks

5) Management system development and improvement

Objective: To continually improve the company, its objectives, targets, processes and practices

- Use the system to create a culture of creative destruction which regularly reviews, picks apart and improves the whole of the health and safety system
- Conduct periodic (internal) audits of the system to ensure things are still working properly
- Conduct periodic management review meetings

Typical timescale:

Ongoing

Need to know more?

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